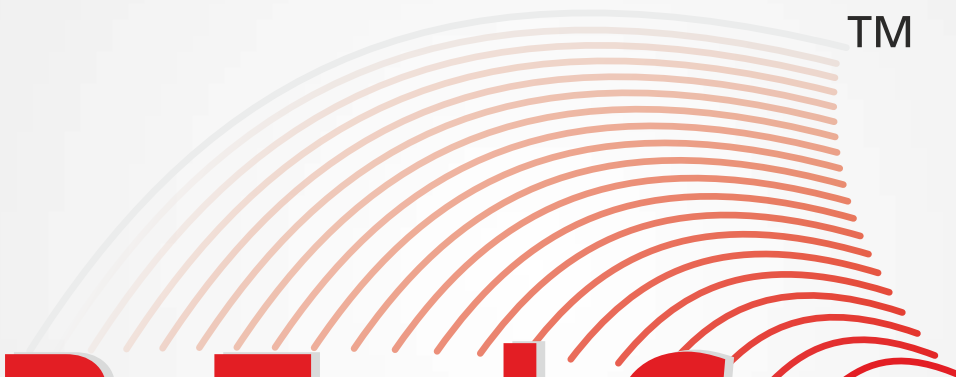




TM

ReTechCon

(Retail Technology Conclave)

6 - 7 September 2022 | JW Marriott Mumbai Sahar

Programme Agenda

Retail Technology Conclave (ReTechCon) 2022 - Programme Agenda: Day 1

Timing	GRAND BALLROOM
08:30 - 09:35	Registration & Breakfast
09:15 - 09:20	National Anthem
09:25 - 09:30	Chairman's Address
	Bijou Kurien , Chairman, Retailers Association of India
09:30 - 09:35	CEO's Address
	Kumar Rajagopalan , CEO, Retailers Association of India
09:35 - 09:40	ReTechCon 2022- Curtain Raiser
	Dr. Hitesh Bhatt , Director - Marketing & Communication, Retailers Association of India
09:40 - 10:40	Panel Discussion - Future of CX: Going Beyond Customer Expectations
	Moderator: Bijou Kurien , Chairman, Retailers Association of India
	Dharmarajan K , Chief Product And Customer Experience Officer, Tata Cliq
	Sandeep Jabbal , CDIO (Chief Digital Transformation & Information Officer), Shoppers Stop
	Sanjeev Seshagiri Athreya , Head - India Retail, Thoughtworks
	Gyanesh Sharma , Co-Founder, DotPe
	Vikram Idnani , Sr. VP & Head - IT, Reliance Retail Ltd.
	Vipin Gupta , CTO, Starbucks India
10:40 - 11:00	Moonshot - Scale Up Your Store Execution with Real-time Shelf Data
	Renju Zachariah , Account Management Director - APAC, Trax
11:00 - 11:15	Digital Retail Backbone (DRB) for Retail and Commerce
	Manish Kumar , Head - India Domestic Business, Thoughtworks
	Mujiruddin Shaikh , Head- Technology, Thoughtworks
11:15 - 11:25	Enabling the Next Generation Retail with Technology
	Khushnud Khan , CEO & Co-Founder, Arzooo
11:25 - 11:35	Optimizing the Customer Experience for the Retail Industry
	Manoj Kumar , VP - Product GTM, Exotel
11:35 - 11:45	A Winning WhatsApp Commerce Strategy
	Anila Rao , VP - APAC, Haptik
11:45 - 12:40	Panel Discussion - Tapping the New Omni-Channel Opportunity
	Moderator: Dr. Hitesh Bhatt , Director - Marketing & Communication, Retailers Association of India
	Ashish Oberoi , Head - IT, Max Hypermarket India Pvt. Ltd (Spar India)
	Amit Singh , Sr. Director, Advantech Raiser
	Ranjan Sharma , CIO and Head of Supply Chain, Bestseller India
	Sachin Maheshwari , GM -IT, Marks & Spencer India
	Thomas Reju , Chief Digital Officer, IKEA India
	Vikram Saxena , CEO, BetterCommerce
12:40 - 12:45	Customer Loyalty Isn't a Choice... It is a Necessity to Grow your Business!
	Soumya Chatterjee , Co-Founder & CEO, Easyrewardz
12:45 - 13:00	Special Address
	Ashwin Khasgiwala , Director, Reliance Brands Ltd. and Chief Operations Controller, Reliance Retail Ltd.
13:00 - 13:15	Beyond Delivery: WowTimes Ahead for RealFood Tech
	Sagar Daryani , Co-Founder & CEO, Wow! Momo Foods Pvt. Ltd.
13:00 - 14:00	Lunch & Networking break

CXO Roundtables	
Timing	Studio 3
15:00 - 16:00	Technology Adoption: The Key to Success in an IT-Rich Country - By TRAX
	Moderator: Aaron Eccleston , Country Manager ANZ, Trax
	Ashwin Khasgiwala , Director, Reliance Brands Ltd. and Chief Operations Controller, Reliance Retail Ltd.
	Aditya Mittal , Senior Associate Director (Head Modern Trade), Kellogg India
	Ashish Oberoi , Head - IT, Max Hypermarket India Pvt. Ltd (Spar India)
	Mantosh Roy , VP & Head - Retail Operations & Lead OmniChannel, Nykaa
	Sukanta Das , Associate Director Category Development-Foods, Tata Consumer Products
	Venkat Siddharth , Head - Modern Trade & Regional Business, General Mills
16:00 - 17:00	Winning with Data and AI - By ThoughtWorks
	Moderator: Prasanna Pendse , Head - Technology, Thoughtworks
	Anil Menon , Head - IT, Lulu Group India Pvt. Ltd.
	Dhramarajan K , Chief Product And Customer Experience Officer, Tata Cliq
	Kiran Komatla , Group CTO, Burger King India Pvt. Ltd.
	Rahul Bharde , VP & Head of Analytics & Insights , Jubilant Foodworks
	Ramesh Padala , CTO, Reliance Retail Ltd.
	Ranjit Satyanath , CTO, Hippo Stores
	Vipin Gupta , CTO, Starbucks India
	Jitendra Kanojia , Head -Digital Transformation & Analytics, Shoppers Stop
	Vanya Seth , Head - Technology, Thoughtworks
	Shikha Sardar , Client Partner, Thoughtworks

Timing	Studio 2
15:30 - 16:30	Drive Revenue with Conversational Commerce - By Haptik
	Moderator: Ronak Saraogi , Head – Retail & E-Commerce, Haptik
	Ashutosh Taparia , Regional Business Head, Big Basket
	Dilip Pal , AVP & Head - IT (WGBL Domestic Business - Home Textile & Flooring), Welspun India Ltd.
	Jeevan Srivastava , Head - Business Solutions & Innovation Lab, Bestseller India
	Rupendra Nigam , VP - IT, Spykar Lifestyle Ltd.
	Samyukta Ganesh Iyer , VP & Head - Marketing, Kaya Ltd.
16:30 - 17:30	D2C Playbook: Journey from Marketplace to D2C - By BetterCommerce
	Moderator: Vipul Aggarwal , CRO, BetterCommerce
	Pradeep Krishnakumar , Co-Founder & COO, Zouk
	Manikath Epari , CTO, Globus
	Prajakta Rathe , AVP - Digital Marketing, MyGlamm
	Rajeswar Rao , VP - Digital Marketing, Clovia
	Rajgopal Nayak , CTO, Metro Brands Ltd.
	Saurabh Gupta , Founder & Director Kalki Fashion
	Ved Agarwal , Head – Marketing, True Elements

Retail Technology Conclave (ReTechCon) 2022 - Programme Agenda: Day 1

Timing	BALLROOM A
14:00 - 15:00	Panel Discussion - Customer Experience: Trends, Strategies and Priorities
	Moderator: Anil Shankar , Principal Advisor, Adroit Intellect LLP
	Anila Rao , VP - APAC, Haptik
	Arnab Choudhury , VP (Parlour Operations), Baskin Robbins India
	Blessing A Manikandan , CEO, TONI&GUY
	Gaurav Juneja , Head - Digitization, Google
	K Radhakrishnan , CEO, StarQuik (TATA Group)
	Parsharan Chari , Co-Founder, Medkart Pharmacy
	Tejas Kadakia , Co-Founder & Director, Easyrewardz
15:00 - 15:10	Design Your D2C Brand Differentiator
	Vikram Saxena , CEO, BetterCommerce
15:10 - 15:20	Energy Management with Smart Technology - Bringing Cost Efficiency
	K.Srinivas Shanbhogue , VP – H&D and eCommerce, Schneider Electric
15:20 - 15:30	E-Commerce With NDHGO
	Kumar P. Saha , Founder & CEO, NDHGO
15:30 - 15:40	How Advantech Innovates Self-Service Solutions to Help Retailers
	Amit Singh , Sr. Director, Advantech Raiser
15:40 - 15:50	Disrupting the Digital Payments Ecosystem in India
	Hemant Taware , CBO, Innoviti
15:50 - 16:00	DotPe Brand Introduction
	Anurag Gupta , Co-Founder, DotPe
16:00 - 16:10	RFID for Retail
	Ashim Ashok Patil , MD & CEO, Infotek Software & Systems Pvt. Ltd.
16:10 - 16:15	Partner Presentation
	Arush Kakkar , Founder, Agrex.ai
16:15 - 17:15	Panel Discussion - Recreating the Magic of Retail in a Contactless World
	Moderator: Subhajit Mazumder , Director - Strategic Growth, Microsoft India
	Dr. Biswajit Rath , Head Analytics, CRM & Digital Development, Raymond Ltd.
	Satish Karunakaran , Chief Supply Chain Officer, More Retail Ltd.
	Kumar P. Saha , Founder & CEO, NDHGO
	Pooraan Jaiswal , Group CIO, TBZ (Tribhovandas Bhimji Zaveri)
	Rohit Khetan , Head Marketing & Strategy, Ginesys
	Vikas Kapoor , CIO, CFO, Travel Food Services (TFS)
	Vinod Kapote , Head - IT, Trent Ltd.

14:30 - 16:30	Final Round of ReTech Startup Awards 2022
19:45 - 20:15	Felicitation Ceremony of Retail Startup Awards 2022
20:15 onwards	Networking Dinner with Cocktails

Timing	BALLROOM B
14:00 - 15:00	Panel Discussion - Collaboration: Key to Successful Transformation & Success
	Moderator: Ajay Aggarwal , Head -Retail, Nihilent
	Anil Menon , Head - IT, Lulu Group India Pvt. Ltd.
	Ashim Ashok Patil , MD & CEO, Infotek Software & Systems Pvt. Ltd.
	CG Balaji , CIO, Apollo Pharmacy
	Jaideep Verma , Chief Adoption Officer, Zvolv
	Kiran Komatla , Group CTO, Burger King India Pvt. Ltd.
	Rajgopal Nayak , CTO, Metro Brands Ltd.
	Ranjit Satyanath , CTO, Hippo Stores
15:00 - 15:20	Moonshot - How Domino's Implemented AI/ML to Enhance its Supply Chain Efficiency
	Moderator: Subhajit Mazumder , Director - Strategic Growth, Microsoft India
	Ekhlaque Bari , Group CIO, Jubilant FoodWorks
	Mayank Malhotra , Head - Supply Chain Transformation, Jubilant Foodworks
15:30 - 16:30	Panel Discussion - Driving Customer Engagement Through Omni-Channel Experiences
	Moderator: Kunal Mehta , Program Director, TCS
	Deepak Sharma , Chief Product Officer – Pepperfry
	Khushnud Khan , CEO & Co-Founder, Arzoo
	Kirti Varun Avasarala , Chief Product Officer, Meesho
	Manoj Kumar , VP - Product GTM, Exotel
	Rajnish Gupta , Vice President & Head, Zebra Technologies
	Sanjoy Roy , Co-Founder and CEO, AskSid, A Gupshup Company
	Shailesh Solkar , Head Merchandising & Supply Chain, Trent Ltd.
	Vaibhav Baweja , Head of Digital - Jack&Jones,Vero Moda, ONLY, Bestseller India

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Editorial Director - STOrai Magazine

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Programme Agenda: Day 2

Timing	GRAND BALLROOM
09:00 - 10:25	Registration & Breakfast
10:25 - 10:30	ReTechCon 2022- Setting the Tone
	Dr. Hitesh Bhatt , Director - Marketing & Communication, RAI
10:30 - 11:30	Panel Discussion - Reimagining the Future of Retail, Powered by Digital
	Moderator: Sandeep Jabbal , CDIO (Chief Digital Transformation & Information Officer) Shoppers Stop
	Aashish Chandra , EVP, Chief Digital & Technology Officer, The Body Shop - South Asia
	Ashish Jain , Head E-commerce and Digital Transformation, Hero Cycle Ltd.
	Ravi Hudda , CDO, Raymond Ltd.
	Sanjay Kumar Tripathi , Chief Digital Officer, Bestseller India
	Deepali Singhal , GM- IT, Marks & Spencer India
11:30 - 12:30	Panel Discussion - D2C: Building a Multi-Billion Dollar Brand
	Moderator: Dr. Hitesh Bhatt , Director - Marketing & Communication, Retailers Association of India
	Arjun Vaidya , Ventures Lead - India , Verlinvest & Founder - Dr. Vaidya's
	Ahana Gautam , CEO & Co-Founder, Open Secret
	Harshit Vij , Co-Founder, freecultr.com
	Param Bhargava , Founder, The Ayurveda Co.
	Ashish Virwani , Co-Founder, Tipsyfly
	Abhinav Midha , VP - Business, GoKwik
12:30 - 13:00	Changing the Landscape of Digital Commerce
	Anjali Bansal , Founder, Avaana Capital
	Thampy Koshy , MD & CEO, ONDC
13:00 - 14:25	Lunch & Networking break
14:25 - 14:30	Digitising Retail Workforce Operations
	Sharjeel Ahmed , Founder & CEO, Pazo Innovations
14:30 - 15:30	Panel Discussion - Cracking the Code: Strategies to Succeed at D2C
	Moderator: Vipul Aggarwal , CRO, BetterCommerce
	Abhinav Sinha , Co-Founder, GoodDO
	Charanjeet Singh , Founder, Singh Styled
	Mohit Rathod , Co-Founder & CEO, Truly Desi
	Sangram Sawant , Founder, Pescafresh
	Shikhar Vaidya , Founder & Head of Product Development, Redesyn
	Siddharth Dugarwal , Founder, Snitch
15:30 - 16:30	Panel Discussion - Conversational Commerce: Talk your Way into Your Customer's Heart
	Moderator: Anila Rao , VP - APAC, Haptik
	Lokesh Wagadre , AVP & Head - IT, Kaya Ltd.
	Nayan Satiya , Head - IT, Total Sports
	Prashant Bokil , Head - Projects & IT Supports, Metro Brands Ltd.
	Sandeep Mistry , Head - IT, Aditya Birla Fashion and Retail Ltd. - Pantaloons
16:30 - 16:35	Vote of Thanks
	Dr. Hitesh Bhatt , Director - Marketing & Communication, RAI

Platinum Partner	Platinum Partner	Platinum Partner	Transformation Partner		
					
Gold Partner	Gold Partner	Gold Partner	Gold Partner		
					
Gold Partner	Retail Technology Partner	eCommerce Enabler Partner			
					
Silver Partner	Silver Partner	Silver Partner	Silver Partner		
					
CRM & Loyalty Partner	RFID Partner	Retail Technology Partner	Messaging Partner		
					
Associate Partner	Associate Partner	Associate Partner	Associate Partner	Retention Partner	
					
Event Partner	Event Partner	Event Partner	Event Partner	Event Partner	Event Partner
					
Event Partner	Event Partner	Event Partner	Event Partner	Event Partner	
					
Event Partner	Event Partner	Event Partner	Community Partner		
					
Supporting Association	Charity Partner	Magazine Partner	Business Networking Partner		
					