



RETAILERS ASSOCIATION OF INDIA



TM

ReTechCon

(Retail Technology Conclave)

24 - 25 September 2025
JW Marriott Mumbai Sahar

Programme Agenda

Programme Agenda - Day 1

Timing	GRAND BALLROOM
08:30 - 10:00	Registration & Breakfast
09:55 - 10:00	National Anthem & Opening Ceremony
10:00 - 10:10	Chairman's Address
	Bijou Kurien , Chairman, Retailers Association of India
10:10 - 10:15	CEO's Address
	Kumar Rajagopalan , CEO, Retailers Association of India
10:15 - 10:20	ReTechCon 2025 - Curtain Raiser
	Dr. Hitesh Bhatt , Director - Marketing & Communications, Retailers Association of India, Editorial Director, STOrai
10:25 - 11:15	Panel Discussion on Tech as a Growth Playbook: Where to Start and What to Scale
Moderator:	Bijou Kurien , Chairman, Retailers Association of India
	Rajesh Jain , Managing Director and CEO, Lacoste India
	Sanjay Vakharia , CEO, Spykar Lifestyles Private Limited
	Tarak Bhattacharya , CEO & ED, Mad Over Donuts
11:15 - 11:25	Report Launch and Presentation on AI in Retail for the Agentic Era: Aspiration to Action
	Anand Ramanathan , Partner, Deloitte India
11:25 - 11:35	Presentation on Mission Possible: Agents Transforming Retail- Salesforce
	Sridhar Hariharasubramanian , Senior Director Solution Engineering and Retail Industry Advisor, Salesforce India
11:35 - 11:45	Presentation on AI & ML in Retail (Intelligent Retail Solutions)
	Anuradha Sivarajan , Enterprise Sales Director - APAC, SymphonyAI
11:50 - 12:00	Presentation on CCTV to ROI: Turning CCTV Footage into Profits for Retail
	Atul Rai , Co-Founder & CEO, Staqu Technologies
12:05 - 12:15	Retail's Mega Stage - Grand Curtain Raiser for RLS 2026
	Dr. Hitesh Bhatt , Director - Marketing & Communications, Retailers Association of India, Editorial Director, STOrai
12:15 - 13:00	Panel Discussion on Building Smart Stores for the Connected Shopper
Moderator:	Dr. Hitesh Bhatt , Director - Marketing & Communications, Retailers Association of India, Editorial Director, STOrai
	Bhavprita Harshawardhan , Director – Digital Solutions, APAC, Avery Dennison Pvt. Ltd.
	C G Balaji , CIO, Apollo Pharmacies Ltd.
	Praveen Govindu , Partner, Deloitte India
	Sandeep Jabbal , Chief Digital Transformation & Information Officer, Shoppers Stop Ltd.
	Vinod Kapote , Head - IT, Trent Ltd.
13:00 - 14:00	Lunch & Networking break
14:00 - 15:00	Panel Discussion on Artificial Intelligence as the Retail Game-Changer
Moderator:	Moumita Sarker , Partner, Deloitte India
	Anand Kumar , VP Sales – APAC, SymphonyAI
	Narayanan Subramanyam , CIO, Ample Technologies Pvt. Ltd.
	Pooran Jaiswal , Group CIO, TBZ
	Priyan Nair , IT Head, Bestseller India
	Saurabh Nidhi , Head - IT, Celio India
	Subramaniam Thirupathi , Sales Director- India and Subcontinent, Zebra Technologies India Pvt. Ltd.
	Suresh Baroth , CEO, Delopt
	Zahid Ansari , VP – IT and Technology, Forever New Clothing

Programme Agenda - Day 1

15:00 - 15:05	Presentation on DPDP Compliance in Retail
	Pushkal Dubey , Head - Consent Infra, Consentin by Leegality
15:05 - 15:10	Presentation on LG Information Display Revolutionizing Retail Space
	Sanjay Soni , Senior General Manager, LG Electronics
15:10 - 15:15	Presentation on The Silent Drain: Tackling Shrinkage in Indian Retail with Data-Driven Solutions
	Amit Kumar , Regional Solutions Manager, APAC, Sensormatic
15:20 - 15:25	Presentation on Empowering Retailers with POS, AIDC & IMS – The TVSE Way
	Sandeep P K , Deputy General Manager - Retail Sales, TVS electronics
15:25 - 15:35	Presentation on Reimagine Retail with Enterprise AI Solutions
	Uday Adhyapak , Sales Director, TRASSIR India
15:40 - 16:40	Panel Discussion on Retail's Next Wave of Digital Disruption
Moderator:	Vipin Gupta , Partner, Technology Consulting, Ernst and Young
	Abhishek Lal , Chief Digital Officer (CDO), Marks and Spencer Reliance India Pvt. Ltd.
	Anil Menon , CIO, LuLu Group India
	Ashim Ashok Patil , MD and CEO, i-TEK RFID
	Frederic Humblot , Vice President Sales Silicon EMEA, Impinj
	Jagpreet Pabla , CTO, McDonald's India
	Sachin Agarwal , Chief Operating Officer, Nature's Basket
	Sandeep Mistry , CDIO - Indriya, Aditya Birla Jewellery
	Sujoy Mitra , Head - Technology, Tim Hortons India
16:40 - 16:45	Presentation on The Future of Retail Cybersecurity
	Archit Vyas , Head - Partnerships, Mitigata Smart Cyber Insurance
16:45 - 16:50	Presentation on Leveraging IoT for Modern Stores Technologies Defining Store Efficiency
	Pankaj Zanwar , Founder & MD, Integrated Active Monitoring Pvt. Ltd.
16:55 - 17:55	Panel Discussion on New Technologies That Deliver ROI
Moderator:	Ajay Aggarwal , Managing Partner, Seacom Next LLP
	Dr. Dev Narayan Sarkar , Senior VP & Head of Consumer Business, Godrej & Boyce Mfg. Company Ltd.
	Hemendu Sinha , Business Head (Advisor), LG Electronics
	Indraneel Chitale , Managing Partner, Chitale Bandhu
	Kiran Komatla , Group Chief Technology Officer, Restaurant Brand Asia Ltd. (Burger King)
	Natashi Tuli , Co-Founder & CEO, Soulflower
	Nikhil Bhushan , CTO, Starbucks India
	Nimish Chaudhary , Chief Technology and Product Officer, Wow! Momo Foods Pvt. Ltd
	Tirthankar Kshetrimayum , Technical Marketing Lead RFID - South Asia and Middle East, Avery Dennison
	Uday Adhyapak , Sales Director, TRASSIR India
18:45 - 19:45	Retech Startup Awards 2025 & Felicitation of Tech Leaders
20:00 onwards	Networking Dinner & Cocktails with Live Music

Roundtable - Room 1

14:00 - 15:00	Roundtable on AWS for Retail: Redefining Shopping Excellence with GenAI
Moderators:	Gautam Jayaram , Sales Manager, AWS; Ronak Choksy , Senior Client Partner, Ganit Business Solutions Private Limited and Pushpal Maheshwari , Co-founder & CEO, devx Commerce
	Jiyahoor Shaikh , Lead- IT, Baggit
	Kurush Dadabhoy , Co-Founder, Bombay Gourmet Market
	Lokesh Wagadre , VP & Head-IT, Kaya Ltd.
	Natasha Tuli , CEO & Chief Formulator, Soulflower
	Nipun Dhingra , Chief Transformation Officer, Spykar Lifestyle Pvt Ltd.
	Omesh Bhujbal , CTO, Nexus Mall
	Palanidurai Subbiah , CTO, Wellness Forever
	Sabiha Yalgi , Manager-IT, P. N. Gadgil and Sons Ltd
	Samit Bhatta , Co-Founder, Retail Jeweller India Magazine
	Sarfaraz Miller , Head - IT, The Apparel Group
	Sujoy Mitra , Head - Technology, Tim Hortons India

15:30 - 16:30	Salesforce - Roundtable on Smart Retail: Delivering Frictionless Customer Journeys With Data and AI
Moderator:	Shashank Shetty , Regional Sales Director, Salesforce and Ketan Chaudhari , Principal Solution Leader, Retail Salesforce
	Dr. Dev Narayan Sarkar , Senior VP & Head of Consumer Business, Godrej & Boyce Mfg. Company Ltd.
	Indraneel Chitale , Managing Partner, Chitale Bandhu
	Manoj Patel , Head - IT, Safari Industries India Ltd.
	Narayanan Subramanyam , CIO, Ample Technologies Pvt. Ltd.
	Narendra Joshi , Deputy Manager, Imagicaaworld Entertainment Ltd
	Pooraan Jaiswal , Group CIO, TBZ
	Sandeep Jabbal , Chief Digital Transformation & Information Officer, Shoppers Stop Ltd.
	Shreedharan A , Director, Intercraft Trading (Parcos)

17:00 - 18:00	Deloitte - Roundtable on Supply Chain Security for Retail: A Differentiated Value Driver
Moderators:	Karthik Krishnan , Partner, Deloitte India; Gaurav Kherra , Partner, Deloitte India and Munjal Kamdar , Partner, Deloitte India
	Anil Shankar , Global CIO, Tata International Ltd.
	Jitendra Mangave , CIO & CTO, Metro Brands Ltd.
	Jiyahoor Shaikh , Lead IT, Baggit India Pvt. Ltd.
	Kalpak Binaykiya , Manager-IT, P. N. Gadgil and Sons Ltd
	Lokesh Wagadre , VP & Head-IT, Kaya Ltd.
	Manoj Patel , Head - IT, Safari Industries India Ltd.
	Omesh Bhujbal , Chief Technology Officer, Nexus Select Malls
	Pooraan Jaiswal , Group CIO, TBZ
	Zahid Ansari , VP – IT and Technology, Forever New Clothing

Roundtable - Room 2

14:00 - 15:00	Trassir - Roundtable on Transforming Security, Safety and Business Insight through Video AI
Moderators:	Uday Adhyapak , Sales Director, TRASSIR India <i>and</i> Atul Joshi , Sales Manager, TRASSIR India
	Abhishek Lal , Chief Digital Officer (CDO), Marks and Spencer Reliance India Pvt. Ltd.
	Anil Menon , CIO, LuLu Group India
	Jagannath Ojha , Head - Operations, Metro Brands Ltd.
	Jagpreet Pabla , CTO, McDonald's India
	Kalpak Binaykiya , Manager-IT, P. N. Gadgil and Sons Ltd
	Narendra Joshi , Deputy Manager, Imagicaaworld Entertainment Ltd
	Rohan Deshpande , Digital Head, Godrej & Boyce Mfg. Company Ltd.
	Vinod Kapote , Head - IT, Trent Ltd

15:30 - 16:30	Zebra - The Intelligent Retail Roundtable 2025: People + AI + Data
Moderator:	Subramaniam Thiruppathi , Sales Director- India and Subcontinent, Zebra Technologies India Pvt. Ltd.
	Jagannath Ojha , Head - Operations, Metro Brands Ltd.
	Kiran Komatla , Group Chief Technology Officer, Restaurant Brand Asia Ltd. (Burger King)
	N P Singh , Director, Planet Retail Holdings Pvt. Ltd. (Samsonite South Asia Pvt. Ltd.)
	Nikhil Bhushan , CTO, Starbucks India
	Nipun Dhingra , Chief Transformation Officer, Spykar Lifestyle Pvt Ltd.
	Priyan Nair , IT Head, Bestseller India
	Sarfaraz Miller , Head - IT, The Apparel Group

17:00 - 18:00	SymphonyAI - Roundtable on Making Emerging Tech Pay: Retailers' ROI Expectations from AI and Tech Innovations
Moderator:	Dr. Hitesh Bhatt , Director - Marketing & Communications, Retailers Association of India, Editorial Direcior, STOrai
	Akshay Kumar , Co-Founder, Bombay Gourmet Market
	Anil Menon , CIO, LuLu Group India
	Arun Shetty , Head - Operations, StarQuik, A TATA Enterprise
	C G Balaji , CIO, Apollo Pharmacies Ltd.
	Nick Ludovico , Head of Pre-sales - APAC, SymphonyAI
	Shailesh Solkar , Head - Merchandising & Supply Chain, Trent Ltd.
	Yakeen Gazi , SVP - IT, Reliance Brands Ltd

Programme Agenda - Day 2

Timing	GRAND BALLROOM
09:00 - 10:30	Registration & Breakfast
10:30 - 11:30	Panel Discussion on Digital Solutions That Unify the Retail Enterprise
Moderator:	Siju Narayan , Chief Experience Officer, RexEmptor Consult LLP
	Shreedharan. A , Director, Parcos
	Jagannath Ojha , Head - Operations, Metro Brands Ltd.
	N P Singh, Director , Planet Retail Holdings Pvt. Ltd. (Samsonite South Asia Pvt. Ltd.)
	Rajendra Kalkar , Business Head Retail & Hospitality, Adani Realty
	Shailesh Solkar , Head - Merchandising & Supply Chain, Trent Ltd.
11:30 - 11:40	Presentation on Reimagine Retail with Enterprise AI Solutions
	Meghashyam Pasunoori , Co-Founder & COO, Soham.ai Intelligence Pvt. Ltd.
11:45 - 12:45	Panel Discussion on Turning Insights into Action with Advanced Analytics
Moderator:	Dr. Hitesh Bhatt , Director - Marketing & Communications, Retailers Association of India, Editorial Director, STOrai
	C G Balaji , CIO, Apollo Pharmacies Ltd.
	Indresh Pradhan , CIO, Apparel Group India Pvt. Ltd.
	JP Mishra , Country Head, Newland AIDC
	Lokesh Wagadre , VP & Head-IT, Kaya Ltd.
	Manoj Patel , Head - IT, Safari Industries India Ltd.
	Rishabh Jain , AVP - IT, Siyaram Silk Mills Ltd.
	Sameer Dhingra , Director, Global Strategic Industries- Retail & Consumer, JAPAC, Google
12:45 - 14:00	<i>Lunch & Networking break</i>
14:00 - 15:00	Panel Discussion on Personalization at scale - The New Differentiator
Moderator:	Siju Narayan , Chief Experience Officer, RexEmptor Consult LLP
	Ashish Dewan , SVP, Nua
	Dhruv Garg , CEO, Global Republic
	Husain Rangwala , Principal Solution Leader, Retail, Salesforce
	Keyur Shah , Managing Partner, Apsara Ice Cream LLP
	Nishant Nayyar , VP & Head - Marketing, Kaya Ltd.
	Rakesh Yadav , VP - Business, Pep Brands, mCaffeine & Hyphen
	Sumit Puri , VP - Marketing & Central Operations, Tata CLiQ
	Vaani Chugh , Co-Founder & Director, D'chica
15:00 - 16:00	Panel Discussion on The Future of Commerce – Speed, Convenience, and Consistency
Moderator:	Bijou Kurien , Chairman, Retailers Association of India
	Abhishek Daga , Co-Founder, Nasher Miles
	Arjun Rastogi , Co-Founder, Naagin
	Indraneel Chitale , Managing Partner, Chitale Bandhu
	Jasmit Tibb , Managing Director, Tibb's Food Private Ltd.
	Mohit Rathod , Co-founder, Truly Desi
	Ninad Umargekar , Co-founder, HelloEDC
	Ravi Saxena , Founder & CEO, Wonderchef Home Appliances Pvt. Ltd.
16:00 - 16:05	Vote of Thanks
	Dr. Hitesh Bhatt , Director - Marketing & Communications, RAI; Editorial Director - STOrai



5000+
Delegates



2000+
Brands



250+
Partners



350+
Speakers



100+
Media



10+
Countries



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For More Details, Contact ———— ♦♦

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