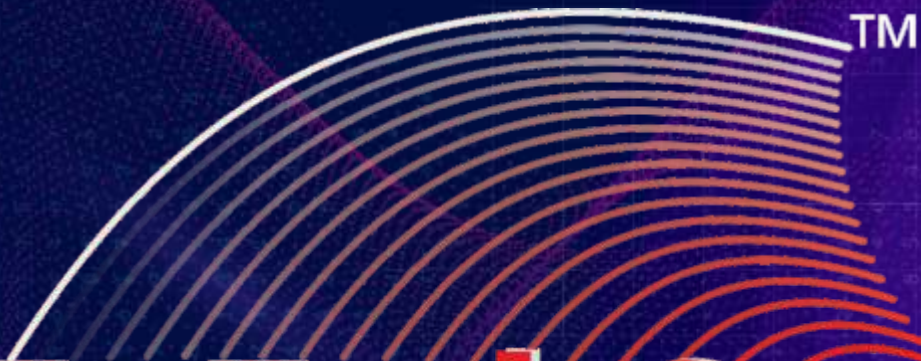




RETAILERS ASSOCIATION OF INDIA



ReTechConTM

(Retail Technology Conclave)

23 - 24 September, 2026
JW Marriott Mumbai Sahar



Programme Agenda

Programme Agenda - Day 1

Timing	BALLROOM A
09:00 - 10:00	Registration & Breakfast
10:00 - 10:05	Vande Mataram, National Anthem & Opening Ceremony
10:05 - 10:15	Chairman's Address
	Bijou Kurien , Chairman, Retailers Association of India
10:15 - 10:25	CEO's Address
	Kumar Rajagopalan , CEO, Retailers Association of India
10:25 - 10:35	ReTechCon 2026 - Curtain Raiser
	Dr. Hitesh Bhatt , Director - Marketing & Communications, Retailers Association of India, Editorial Director, STOrai
10:35 - 11:20	Panel Discussion on Beyond The Now: Where Retail Technology Goes Next
Moderator:	Kumar Rajagopalan , CEO, Retailers Association of India
	Mayank Gupta , Managing Director, Food Square
	Rajesh Jain , Managing Director and CEO, Lacoste India
	Sanjay Vakharia , CEO, Spykar Lifestyles Pvt. Ltd.
11:25 - 11:40	Partner Presentation
	Kunal Rana , Director Merchant Services, Google Play
11:40 - 11:50	Presentation on The Next Storefront: AI Agents Powering Modern Retail
	Saurabh Gupta , Solution Engineer, Salesforce
11:50 - 12:00	Presentation on Harnessing AI for retail transformation
	Bala Santhanam , Senior Principal Engineer & Solution Architect, Intel
12:00 - 12:10	Partner Presentation
	Suresh Palliparambil , SVP of Marketing & Market Development, Impinj
12:15 - 13:00	RAI X Young Entrepreneurs
Moderator:	Dr. Hitesh Bhatt , Director - Marketing & Communications, Retailers Association of India, Editorial Director, STOrai
	Aaradhy Jani , Co-Founder, Saras Che Snacks
	Debraj G , Founder, 125east
	Dyumna Madan , Co-Founder, NoKlu
	Rodick Jose , Founder & CEO, Gen C Ventures
	Shrihari Narasimhan , Founder, TempleKart
	Srishti Sahni , Co-Founder, Evensong
13:00 - 14:00	Lunch & Networking break
14:00 - 15:00	Panel Discussion on Loyalty In The Age Of AI: Designing Belonging In A World Of Algorithms
Moderator:	Kumar Rajagopalan , CEO, Retailers Association of India
	Naina Parekh , Founder & CEO, Eume
	Parag Agrawal , Head (Digital), Consumer Retailing, BPCL
	Pooran Jaiswal , Group CIO, TBZ
	Rishabh Jain , AVP - IT, Siyaram Silk Mills Ltd.
	Thiyaga B , Associate Vice President, Engineering, Caratlane
15:05 - 15:10	Presentation on Don't let DPDP compliance destroy your customer journeys
	Avisha Khatri , Sr. Product Marketing Lead, Leegality
15:10 - 15:15	Presentation on The Brand Brain That Runs Modern Marketing 24x7
	Rupesh Raghunathan , Vice President - Enterprise Solution, Zocket
15:15 - 15:20	Presentation on Digital Experience in Retail : Transforming the Customer Journey
	Rahul Sarkar , Head - B2B Marketing, Deputy General Manager - Information Display, LG Electronics India Limited
15:25 - 16:25	Panel Discussion on The Discovery Before The Search: Winning The Moment Before Intent
Moderator:	Prakriti Sachdev , Strategic Partnerships, Google Shopping
	Alok Dharadhar , Head Planning analytics & IT, Style Union-Nexon Omniverse Ltd.
	Anil Menon , CIO, LuLu Group India
	Anurag Saxena , CIO, Biba
	Hardik Shah , Chief Technology Officer (CTO), Impresario Entertainment and Hospitality Pvt. Ltd.
	Hemendu Sinha , Business Head & Sr. Vice President, Information Display Business, LG Electronics India Limited
	Sandeep Mistry , CDIO - Indriya, Aditya Birla Jewellery

Programme Agenda - Day 1

16:30 - 16:45	Special Address
	Srikanth Velamakanni , Chairman, NASSCOM; Co-Founder & Group CEO, Fractal Analytics Ltd.
16:50 - 17:00	Case Study - iAM
	Pankaj Zanwar , Founder & MD, Integrated Active Monitoring Pvt Ltd .
17:00 - 18:00	Panel Discussion on From Shelf To Screen: When Every Touchpoint Becomes Intelligent
Moderator:	Siju Narayan , Chief Experience Officer, RexEmptor Consult LLP
	Neeraj Nagpal , CBO, Raymond
	Brinold Almeida , IT Lead, Graviss Foods Pvt. Ltd. (Baskin Robbins)
	Devakumar Rajagopalan , Business & Technology Leader, Intel
	Lokesh Wagadre , VP & Head-IT, Kaya Ltd.
	Mohit Dhanjal , Chief Operating Officer, Metro Brands Ltd.
	Tasleem Arif , Assistant Vice President, Intellect Design Arena
19:00 - 20:00	Entertainment Night
20:00 onwards	Networking Dinner & Cocktails with Live Music

Timing	BALLROOM B
11:00 - 12:30	AI for MSME — a free, hands-on session. No coding required.
	Dr. CA Umang Ratani
12:30 - 13:00	India's Growth Engines: How WhatsApp is Powering the Next Wave of Business
	Ashita Sirohi , Business Development Manager, META
13:00 - 14:00	<i>Lunch & Networking break</i>
14:00 - 15:00	Panel Discussion on One Brand, Many Journeys: Personalization Beyond The Dashboard
Moderator:	Dr. Hitesh Bhatt , Director - Marketing & Communications, Retailers Association of India, Editorial Direcor, STOrai
	CG Balaji , CIO, Apollo Pharmacies Ltd.
	Rajneesh Sharma , CTO, Campus Activewear Ltd
	Rupendra Kumar Nigam , VP – IT, Spykar Lifestyles Pvt. Ltd.
	Saloni Khosla , Vice President, Pepperfry
	Suresh Palliparambil , SVP of Marketing & Market Development, Impinj
15:00 - 15:05	Presentation on SPARCSRAS.AI - AI that assures every Rupee you're owed reaches your bank a/c
	Girish Varadarajan , Chief Data and AI Officer, Innoviti Technologies
15:05 - 15:10	Partner Presentation
	Mukund Rao , CEO, Quantifai Technology Solutions Pvt Ltd
15:15 - 15:20	Partner Presentation
	Suraj Kumar Pandey , Director, Marketing and Business Analytics, miniOrange
15:20 - 16:20	Panel Discussion on The End Of The Shopping Journey As We Know It: How AI Is Reshaping Commerce
Moderator:	Ajay Aggarwal , Managing Partner, Seacom Next LLP
	Jagpreet Pabla , CTO, Marks & Spencer
	Kamal Lambaa , Head - Sales Development and Process Automation, Raymond Lifestyle Limited
	Prashant Bokil , Group CTO & CISO, Reid & Taylor
	Rahoul Anders , CEO & Founder, Kentrix.ai
	Saurabh Gupta , Solution Engineer, Salesforce
	Subramaniam Thiruppathi , Sales Director- India and Subcontinent, Zebra Technologies India Pvt. Ltd.
16:20 - 17:20	Panel Discussion on The Last Mile Is The First Impression: Turning Fulfilment Into Experience
Moderator:	Vineet Gautam , Founder & CEO, 91Brands
	Ashim Ashok Patil , MD and CEO, i-TEK RFID
	Ashish Joshi , Vice President - Last Mile Operations, Shadowfax
	Mahendra Dhabale , IT - Head, MR.DIY
	Nipun Dhingra , Chief Transformation Officer, Spykar Lifestyle Pvt Ltd.
	Sandeep Jabbal , Chief Digital Transformation & Information Officer, Shoppers Stop Ltd.
	Zahid Ansari , VP – IT and Technology, Forever New Clothing

Day 1: Roundtable - Room 1

14:00 - 15:00	Roundtable on Agents of Change Roundtable. Powered by Salesforce's REACTOR framework
Moderators:	Aditya Dhingra , Director, Solution Engineering, Salesforce Commerce
	Alok Dharadhar , Head Planning analytics & IT, Style Union-Nexon Omniverse Ltd.
	Anurag Saxena , CIO, Biba
	Jagpreet Pabla , CTO, Marks & Spencer
	Kamal Lambaa , Head - Sales Development and Process Automation, Raymond Lifestyle Limited
	Nipun Dhingra , Chief Transformation Officer, Spykar Lifestyle Pvt Ltd.
	Priyan Nair , IT - Head, Bestseller India
	Rajat Patelnor , CEO, Tiny Girl
	Sandeep Jabbal , Chief Digital Transformation & Information Officer, Shoppers Stop Ltd.
15:30 - 16:30	Google Cloud - The Agentic Retailer: Transforming Supply Chain, Store Ops, and Customer Journeys with AI
Moderators:	Gaurav Yadav , Territory Manager, Google Cloud, Sagar Binwani , Sales Specialist, Google Cloud and Chaitanya , GCP Practice Head, Zelarsoft
	CG Balaji , CIO, Apollo Pharmacies Ltd.
	Chirantan Kislal , Head - IT, Reliance Retail - Grocery and Pharmacy
	Kalpik Binaykiya , IT Manager, PN Gadgil and Sons Ltd
	Mohit Dhanjal , Chief Operating Officer, Metro Brands Ltd.
	Parag Agrawal , Head (Digital), Consumer Retailing, BPCL
	Pooran Jaiswal , Group CIO, TBZ
	Sarfaraz Miller , Assistant Vice President - IT, Apparel Group
	Shreedharan A , Director, Intercraft Trading (Parcos)
17:00 - 18:00	Zebra - Roundtable on From Belonging to Buying: Operationalizing Frontline AI, RFID, and Supply Chain Precision for Unbroken Loyalty
Moderator:	Subramaniam Thirupathi , Sales Director- India and Subcontinent, Zebra Technologies India Pvt. Ltd.
	Kalpik Binaykiya , Manager-IT, P. N. Gadgil and Sons Ltd
	Ranjit Satyanath , Chief Information Officer, Vijay Sales
	Sachin Borakhade , CIO, Skechers
	Sarfaraz Miller , Assistant Vice President - IT, Apparel Group
	Shreedharan A , Director, Intercraft Trading (Parcos)
	Vasudevan Rajagopalan , Head Regulatory Affairs - India, DHL Express India Private
	Yakeen Gazi , SVP - IT, Reliance Brands Ltd

Day 1: Roundtable - Room 2

14:00 - 15:00	Intel - Roundtable on Turning Video Insights into Store Performance
Moderators:	Indranil Sinha , General Manager, Edge Computing Group, Intel
	Anil Menon , CIO, LuLu Group India
	Kunal Mehta , CIO, Arvind Fashions Ltd.
	Sandesh Pansare , IT - Head, Dave and Busters India (Malpani Group)
	Siddharth Chaudhari , Head - Distribution Centres, Trent Ltd
	Sujoy Mitra , Head - Technology, Tim Hortons India
	Yakeen Gazi , SVP - IT, Reliance Brands Ltd
	Zahid Ansari , VP – IT and Technology, Forever New Clothing
15:30 - 16:30	Intellect Commerce - The Agentic Enterprise - AI That Drives Retail Performance
Moderator:	Amit Kumar Singh , Assistant Vice President, Intellect Design Arena and Mahesh Kumar , Vice President, Intellect Design Arena
	Harshvardhan Chauhan , CMO, Metro Brands Ltd
	Indresh Pradhan , CIO, Apparel Group
	Manoj Patel , CTO, Safari
	Rajneesh Sharma , CTO, Campus Activewear Ltd
	Ranjit Satyanath , Chief Information Officer, Vijay Sales
	Rishabh Jain , AVP - IT, Siyaram Silk Mills Ltd.
	Saloni Khosla , Vice President, Pepperfry
	Siddharth Chaudhari , Head - Distribution Centres, Trent Ltd
17:00 - 18:00	Impinj - What If Retail Could See Everything? The Business Case for Real-Time Item Intelligence
Moderator:	Suresh Palliparambil , SVP of Marketing & Market Development, Impinj
	Anil Menon , CIO, LuLu Group India
	Indresh Pradhan , CIO, Apparel Group
	Manoj Patel , CTO, Safari
	Pooraan Jaiswal , Group CIO, TBZ
	Rahul Khona , CTO, Starbucks
	Sabiha Yalgi , IT Lead, PN Gadgil
	Sandeep Mistry , CDIO - Indriya, Aditya Birla Jewellery

Day 2: Roundtable - Room 1

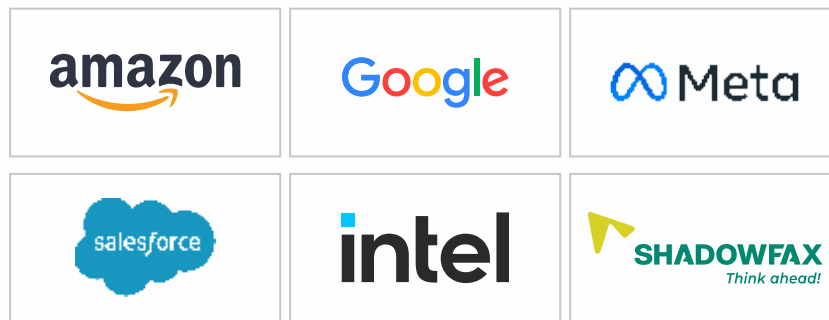
12:30 - 13:30	Shadowfax - India Is Not One Market: What Actually Works Outside The Top Eight CitiesThe Agentic Enterprise - AI That Drives Retail Performance
Moderator:	Ananda Das Gupta , Vice President, Shadowfax
	Ashish Dewan , CRO, Nua
	Arjun Rastogi , Co-Founder, Naagin
	Binal Shah , Founder, Macmerise
	Chandan Sawera , Founder & CEO, Urban Tribe
	Harshit Vij , Founder & CEO, Freecultr
	Manav Dhanda , Co-Founder & CEO, D'Moksha Homes
	Mohit Rathod , Co-Founder, Truly Desi
	Neerja Lakhani , Co-Founder, Inner Sense

Programme Agenda - Day 2

Timing	BALLROOM A
09:00 - 10:30	Registration & Breakfast
10:30- 10:40	Chairman's Address
	Bijou Kurien , Chairman, Retailers Association of India
10:40- 11:40	Panel Discussion on What The Data Actually Buys You: Brand Building Beyond the Guesswork
Moderator:	Dr. Hitesh Bhatt , Director - Marketing & Communications, Retailers Association of India, Editorial Director, STOrai
	Jiten Mahendra , Customer Care Associate and Chief Marketing Officer, Shoppers Stop
	Mona Srivastava , Head of Marketing - Non Fuel Solutions, Bharat Petroleum Corporation Limited
	Sanjay Kumar Tripathi , Vice President - Digital & IT, Indian Hotel Company Limited (Taj Group)
	Sumit Puri , VP – Marketing & Central Operations, Tata CLiQ
11:40 - 11:50	Partner Presentation
	Girish Krishnan , Director - Rewards & Merchant Services, Amazon Pay India
11:50 - 12:50	Panel Discussion on One Supply Chain, One View: Connecting Inventory, Infrastructure And Operations
Moderator:	Bijou Kurien , Chairman, Retailers Association of India
	Amol Prasadi , Head - Supply Chain Management, Metro Brands Limited
	Jayesh Naik , SM, Cloud COE & Infra Lead, Tata Trent
	Karan Singla , COO, The Sleep Company
	Priyan Nair , IT - Head, Bestseller India
	Rajat Dhar , Head - Supply Chain Management & Purchase, United Colors of Benetton India
	Tirthankar Kshetrimayum , Sr. Business Development Manager - South Asia Retail, Avery Dennison
12:45 - 14:00	Lunch & Networking break
14:00 - 15:00	Panel Discussion on The Repeat Customer Is Not An Accident: What Actually Brings People Back To You
Moderator:	Karnika Bansal , Senior Director - Sales Ecommerce, Shadowfax
	Abhishek Daga , Co-Founder, Nasher Miles
	Aditya Ruia , Co-Founder, Beco
	Ashish Dewan , CRO, Nua
	Chippy Mehta , Co-Founder, Bombay Shirt Company
	Chirag Kenia , Founder, Urban Platter
	Pratik Gupta , Co-Founder & CEO, Pluckk
	Puspen Maity , CEO, Technoport
	Ravi Saxena , MD, Wonderchef
15:00 - 15:15	Presentation
	Vikram Idnani , CIO, Landmark Group
15:15 - 16:15	Panel Discussion on Screen To Storefront: What Direct-to-Customer Brands Learn When They Finally Open A Door
Moderator:	Dr. Hitesh Bhatt , Director - Marketing & Communications, Retailers Association of India, Editorial Director, STOrai
	Anvi Shah , Co-Founder & CEO, Hyuga Life
	Binal Shah , Founder, Macmerise
	Chandan Sawera , Founder & CEO, Urban Tribe
	Harshit Vij , Founder & CEO, Freecultr
	Manav Dhanda , Co-Founder & CEO, D'Moksha Homes
	Neerja Lakhani , Co-Founder, Inner Sense
	Sujata Biswas , Co-Founder, Suta
16:15 - 17:15	Panel Discussion on Your Customers Are The Content: Community-Led Growth in Practice
Moderator:	Dr. Hitesh Bhatt , Director - Marketing & Communications, Retailers Association of India, Editorial Director, STOrai
	Arjun Rastogi , Co-Founder, Naagin
	Chef Harsh Kedia , Founder, Cocoa & Katli, A Diabetic Chef
	Chinu Kala , Co-Founder, Rubans
	Jugal Mistry , Co-Founder, Bombay Trooper
	Mohit Rathod , Co-Founder, Truly Desi
	Natasha Tuli , CEO & Chief Formulator, Soulflower
	Yashesh Mukhi , Founder & CEO, Chupps
17:15 - 17:25	Partners Felicitation
17:25 - 17:30	Vote of Thanks
	Dr. Hitesh Bhatt , Director - Marketing & Communications, RAI; Editorial Director - STOrai

Partners @ Retail Technology Conclave (ReTechCon) 2026

Platinum Partners



Retail Technology Partner



Industry Partner



Gold Partners



Silver Partners



AI Powered Payments Partner



Digital Display Partner



RFID Partner



Spend Management Partner



Legal Solution Partner



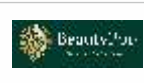
Associate Partners



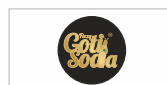
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